



Vero Marine is a highly respected and recognised leader in trade and transportation risks, providing insurance solutions for cargo, commercial hull and marine liability risks.

### Why Vero Marine?

Our technical knowledge, high service standards and understanding of international trade ensures we are able to meet the insurance needs of you and your clients. We also offer innovative web-based solutions, such as an online marine cargo quoting tool and electronic import-export certificates.

### Marine Claims

Vero Marine provides you and your clients with a specialised Marine claims team, who make certain your clients' marine claims are handled in the most appropriate way – ensuring simple claims are processed quickly, and more complex losses are managed by technicians with the necessary expertise. Basic claims under \$20,000 are fast tracked and settled within 48hrs (where correctly documented). No matter what your claim, you and your clients will receive outstanding service and ongoing communication throughout the entire process.

### Product Summary

#### Conventional and Specialised Cargo

For clients moving cargo in and out of Australia, worldwide to worldwide, or domestically we offer:

- ▼ combined cargo (import/export and within Australia)
- ▼ annual import/export, and
- ▼ single transit covers.

Our underwriters also produce specific wordings for a particular type of risk or commodity.

Specialised cargo can include:

- ▼ fruit and vegetables
- ▼ bulk commodities
- ▼ livestock, and
- ▼ cargo loss of profits.

## How can I find out more?

To find out more about Vero Marine contact your Vero Business Development Manager or visit our website [www.vero.com.au](http://www.vero.com.au).

### Claims

To lodge new claims please contact the Marine claims team on 1300 664 201.

### Transit Insurance

For transits within Australia we offer a range of quality plain language products that clearly describe the cover and benefits.

### Marine Hull

Insuring commercial vessels requires a direct understanding of your clients' business, the vessels employed in that business and the protection required for the risks involved. Examples of the Marine Hull risks insured include:

- ▼ passenger, excursion and tourist vessels
- ▼ tug and barge operations, coastal trading, inland & harbour craft, fishing vessels and dredgers, and
- ▼ innocent owners/mortgagees cover, loss of charter hire, loss of earnings.

### Marine Liability

We can provide specialised insurance cover for a range of marine liability risks including:

- ▼ charterers liability
- ▼ port authority liability
- ▼ ship repairers liability
- ▼ marine contractors liability, and
- ▼ marina operators liability.