

# Commercial Product Disclosure Statement Update

October 2024



## Vero Business Insurance Steadfast Client Trading Platform

We have prepared this guide to help you compare the previous version of the Vero Business Insurance Steadfast Client Trading Platform Product Disclosure Statement and Policy Wording (**V0006 28/04/23 A**) with the new version (**V0007 05/12/24 A**). Please read the new PDS and Policy Wording (**PDS**) which is available at [vero.com.au](https://vero.com.au) for full details of the terms, conditions, limitations and exclusions. This is a summary of key changes only and also does not take into account any endorsements that may apply to the policy. This comparison does not constitute advice and should not be used by a potential insured for any purpose, including making a decision about a financial product or class of products. It is intended as a reference tool for brokers only and does not represent an exact or full outline of the **PDS** or available cover. This comparison is current as at 17 October 2024. The cover offered to an insured may vary from that described.

### Schedule of changes

For policies commencing on or after 5 December 2024

#### General information

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|-----------------|--|
| <b>Changed:</b> | <ul style="list-style-type: none"><li>• All references to settling claims by paying by cheque have been removed as payment is now only by direct deposit.</li><li>• There are various punctuation, bolding and formatting changes.</li></ul> |
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#### Part 2: Your Rights and Responsibilities

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|-----------------|--|
| <b>Changed:</b> | <ul style="list-style-type: none"><li>• 'Cancellations' - reference to paying premiums by monthly instalments has been removed as this option is no longer available.</li><li>• Privacy statement – Under the heading 'How we handle your personal information' removed the references to regulations – Income Tax Assessment (1997 Act) Regulations 2021 and Income Tax Assessment (1936 Act) Regulation 2015, and added the Income Tax Assessment Act 1997 and Taxation Administration Act 1953.</li><li>• Other information<ul style="list-style-type: none"><li>• 'How the Goods and Service Tax (GST) affects this insurance' – now refers to any sub-limit and amounts payable under extra covers, additional benefits and optional insurances.</li><li>• 'Financial Claims Scheme' – website reference updated.</li><li>• 'General Insurance Code of Practice' – now refers to the Code Governance Committee.</li></ul></li></ul> |
| <b>Removed:</b> | <ul style="list-style-type: none"><li>• Paying by monthly instalments – deleted as no longer available.</li></ul>  |

## Part 4: Your policy coverage

### New:

- General Exclusions
  - 'Transmission and distribution lines' (reinsurance related change).

### Changed:

- Important information
  - 'References to legislation and Australian Standards' – now refers to Australian Standards.
- General Policy Conditions
  - 'The amount of cover' – now refers to any sub-limit and amounts payable under extra covers, additional benefits, extensions of cover, optional extensions and optional covers.
- General Claims Conditions
  - 'Claims Settlements' (b) 'Cash payments' applies "Unless **your policy** states otherwise'.
- General Exclusions
  - 'Conflict and confiscation' (reinsurance related change).
  - 'Nuclear' (reinsurance related change).
  - 'Sanctions' (reinsurance related change).
  - 'Communicable disease' (reinsurance related change).
  - 'Terrorism' – unbolding of 'loss' and 'damage'.
- General Definitions
  - Act of terrorism – 'group of persons, whether acting alone or on behalf of' replaces 'group of people acting alone, or on behalf of', 'which from its nature or context' replaces 'that from its nature or context', 'similar purposes or reasons, including the intention' replaces 'similar reasons with the intention'
  - Buildings in (c) (ii) and Contents in (o) - the condition in respect of how the doors of shipping containers are secured no longer references a specific Australian standard for padlocks.
  - Communicable disease (reinsurance related change).

## Property Damage Cover Section

### Changed:

- Extra Cover 11 'Removal of debris including necessary temporary repairs – in sub-limit clause (a) the additional 5% of the limit of indemnity applies if the limit of indemnity is exhausted (previously applied if limit of indemnity was not otherwise exhausted).
- Additional Benefit 11 'Theft of part of the building'
  - now states that the amount we pay for the Additional Benefit will be included in the buildings insured amount (previously referred to the contents insured amount).
  - Deleted '**We** will not pay any claims under this Additional Benefit if **you** have selected the Theft Cover Section of the **policy**'.
- Limitation 'Storm, rainwater, wind, hail or snow' - the description of structures to which the \$25,000 limit applies has been expanded.
- Example 1 refers to 'the amount we would pay to replace buildings, contents and stock' and the words 'full insurable value' next to \$580,000 in the underinsurance calculation are deleted.

## Business Interruption Cover Section

### New:

- Your insurance under this policy – What we exclude— Exclusion 2 – in respect of critical infrastructure.
- Definition – Critical Infrastructure.

### Changed:

- 'About this cover section' – the exclusion in respect of events that may cause cover to be excluded or reduced now appears under a new heading 'What we exclude'.

## Theft Cover Section

### Changed:

- Additional Benefit 11 'Theft of property in the open air' – exclusion (d) no longer refers to the Australian Standard for the security rating of padlocks.
- Additional Benefit 12 'Theft without forcible and violent entry (not property in the open air)'
  - Now refers to the amount for Theft without Forcible and Violent Entry specified in the policy schedule.
  - Now clarifies that the theft of stock is not covered 'whether or not stock is included in the contents insured amount specified in the policy schedule'.

## Glass Cover Section

### Changed:

- What we exclude 2 'Some types of glass' – exclusion 2 (e) no longer refers to glass strength requirements.

## Public and Products Liability Cover Section

### Changed:

- Limits of liability and excess
  - (a) amended by deleting 'for Public Liability' as there is no 'Public liability' limit specified in the schedule. Replace with 'specified'.
- What we exclude
  - Exclusion 5. 'Breach of professional duty' – amended to 'caused by the rendering of or failure to render professional advice or service,...'.
  - Exclusion 7. 'Damage to products' – amended to provided that 'where the **product** has components or parts and the **property damage** is directly caused by a fault or defect in one or more of the components or parts, this exclusion will only apply to exclude cover for **your** liability for **property damage** to such defective or faulty component(s) or part(s). This exclusion will not apply to **your** liability for **property damage** to non-defective or non-faulty part(s) or component(s) of that **product**.
- Additional Benefit 'Property in your physical or legal control'
  - reference to excess applicable to part (a) (iii) deleted.

## Goods in transit Cover Section

### Changed:

- Extra covers
  - Preamble notes that 'General average and salvage contribution' is an exception to 'we will only settle the claim by paying you'.

## Tax audit Cover Section

### Changed:

- Cover Section Conditions
  - 2. 'Commencement and completion of a tax audit' – in (b) the reference is now 'notifies you' not 'notifies us'.