

# Capital S.M.A.R.T Motor Repairs



## Get your motor claims customers back on the road in 3 days\*

### What is S.M.A.R.T?

S.M.A.R.T stands for Small to Medium Accident Repair Technology. Capital S.M.A.R.T Centres have been designed to reduce repair time frames and costs in order to create an exceptional experience for your customers.



### 3-day repairs\*

Capital S.M.A.R.T Centres use the latest technology and processes to ensure that the majority of repairs are completed within 3 working days\*. These include:

- ▼ Guaranteed next day availability for all repairs.
- ▼ A highly efficient and disciplined repair method that reduces downtime by ensuring vehicles are constantly on the move.
- ▼ The use of cutting-edge water-based paints and infrared to dry paintwork 20 times faster than traditional methods.



### Highest quality

All Capital S.M.A.R.T repairs are completed to the highest standard. In fact, 97% of repairs experience no quality issues at all – the highest of any repairer. Your customers can feel confident knowing:

- ▼ Every single vehicle is quality checked prior to collection.
- ▼ Repairs are guaranteed for the life of the vehicle.



### A seamless experience

A focus on exceptional customer service means that your customers are cared for every step of the way. That includes:

- ▼ A complimentary Taxi or Uber to and from a Capital S.M.A.R.T Centre and their home or workplace.

If the car is driveable we'll get your customers  
back on the road in **6 simple steps**

1

Lodge claim with Vero Claims team by calling 1300 888 073.

2

Vero Claims team will make a booking for the customer with Capital S.M.A.R.T Centre to assess the damage.

3

Customer drives vehicle to a Capital S.M.A.R.T Centre.

4

Taxi or Uber arranged for customer.

5

Repairs to vehicle completed and customer contacted to arrange collection.

6

Customer returns to the Capital S.M.A.R.T Centre using complimentary Taxi or Uber to collect vehicle.

Contact us first  
(24 hrs / 7 days per week)  
1300 888 073

\*3-day repairs based on national average.

vero

Committed to your success

# Capital **S.M.A.R.T** Repairs

The largest repair network available  
to all Vero customers.

Capital S.M.A.R.T have 39 locations around Australia.

All locations are open  
Monday to Friday  
from 7.30am – 4.30pm



## New South Wales

Capital S.M.A.R.T Botany  
9-11 Green St,  
Banksmeadows 2019

Capital S.M.A.R.T Brookvale  
28B William St,  
Brookvale 2100

Capital S.M.A.R.T Ingleburn  
1 Austool Pl  
Ingleburn 2565

Capital S.M.A.R.T Lane Cove  
Unit 4, 2 Lincoln Street  
Lane Cove West 2066

Capital S.M.A.R.T Lansvale  
66 - 70 Chadderton St  
Lansvale 2166

Capital S.M.A.R.T Mascot\*  
33 -35 O'Riordan Street  
(enter via Collins St)  
Alexandria 2015

Capital S.M.A.R.T Peakhurst  
26 Norman St  
Peakhurst 2210

Capital S.M.A.R.T Riverwood  
82 Belmore Road North  
Riverwood 2210

Capital S.M.A.R.T Seven Hills  
26A Powers Rd  
Seven Hills 2147

Capital S.M.A.R.T Silverwater  
48a Egerton St  
(corner of Fariola St)  
Silverwater 2128

Capital S.M.A.R.T St Marys  
118 Dunheved Circuit  
St Marys 2760

## ACT

Capital S.M.A.R.T Queanbeyan  
184 Gilmore Rd  
Queanbeyan NSW 2620 (ACT)

## Queensland

Capital S.M.A.R.T Archerfield  
6 Parkview Drive  
Archerfield 4108

Capital S.M.A.R.T Banyo  
56 Depot Street  
Banyo 4014

Capital S.M.A.R.T Darra  
2840 Ipswich Road  
Darra 4076

Capital S.M.A.R.T Murarrie  
73 Alexandra Place  
Murarrie 4172

Capital S.M.A.R.T Nerang  
(Lawrence Drive)  
57 Lawrence Drive  
Nerang 4211

## South Australia

Capital S.M.A.R.T Holden Hill  
3 Jacobsen Crescent  
Holden Hill 5088

Capital S.M.A.R.T Mile End  
181 Railway Terrace  
Mile End South 5035

## Western Australia:

Capital S.M.A.R.T Myaree  
(Booragoon)  
493 Marmion St  
Booragoon 6154

Capital S.M.A.R.T Osborne Park  
19 Drake Street,  
Osborne Park 6017

Capital S.M.A.R.T Welshpool  
12 Thorpe Close  
Welshpool 6106

## Tasmania

Capital S.M.A.R.T Hobart  
5 Linear Court  
Derwent Park 7009

## Victoria

Capital S.M.A.R.T Airport West  
9 - 21 Hood Street  
Airport West 3042

Capital S.M.A.R.T Bentleigh East  
4 - 8 Carey St  
(Cnr Carey St & North Rd)  
Bentleigh East 3165

Capital S.M.A.R.T Blackburn  
28 - 36 Terracotta Drive  
Blackburn 3130

Capital S.M.A.R.T Carrum Downs  
12 Lakewood Blvd  
Carrum Downs 3201

Capital S.M.A.R.T Coburg  
170 Newlands Rd  
Coburg 3058

Capital S.M.A.R.T  
Dandenong South  
24-26 Luisa Avenue  
Dandenong 3175

Capital S.M.A.R.T Hallam  
31-33 Melverton Drive  
Hallam 3803

Capital S.M.A.R.T Heatherton  
(Moorabbin)  
30 Corporate Drive  
Heatherton 3202

Capital S.M.A.R.T  
Hoppers Crossing  
27 Lentini Street,  
Hoppers Crossing 3029

Capital S.M.A.R.T Knoxfield  
91 Rushdale St  
Knoxfield 3180

Capital S.M.A.R.T Mitcham  
42 Thornton Crescent  
Mitcham 3132

Capital S.M.A.R.T Monash  
(Mulgrave)  
54 Dunlop Road  
Mulgrave 3170

Capital S.M.A.R.T Preston  
94 Chifley Drive  
Preston 3072

Capital S.M.A.R.T Rowville  
960 Stud Road  
Rowville 3178

Capital S.M.A.R.T Sunshine West  
10 Adams Court (off Spencer St)  
Sunshine West 3020

Capital S.M.A.R.T Tullamarine  
28 Tullamarine Park Road  
Tullamarine 3043

\*Shopfront locations – Vehicle will  
be moved to another location and  
Capital S.M.A.R.T will contact  
customer to advise.

Contact us first  
(24 hrs / 7 days per week)

1300 888 073

vero

Committed to your success