

Loss Bulletin



Vero Equipment Breakdown Insurance

Loose connection destroys electronic components

Loss details

Nature of business

Café

Type of equipment

Various

Age of equipment

18 months old

They first noticed a problem at around 2.30pm when an element blew in one of the ovens due to a high voltage surge. The restaurant's main electrical switchboard, installed two and a half years earlier, had a loose neutral connection which caused the surge to travel throughout the entire system.

Nearly every electronic circuit in the restaurant was impacted including the ovens, microwave, POS screens and computers, Eftpos machine, cash registers, fridges, coffee maker, plasma tv, printers, internet routers and all 52 down lights.

Regular preventative maintenance with thermographic switchboard scanning could have identified the problem prior to the breakdown.

Final loss

Total loss \$51,750, of which loss of gross profits \$7,000.



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