

Loss Bulletin



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Vero Equipment Breakdown Insurance

Staff come in handy at cardboard box manufacturer

Loss details

Nature of business

Cardboard Box Manufacturer

Type of equipment

Laser Profile Cutter

Age of equipment

Unknown

When starting up one morning, the Insured was unable to get the company's sole laser profile cutter to operate. The manufacturer's repair agent eventually determined that a short circuit within the electronics of the laser head had blown the main power supply unit. This rendered the machine inoperable until replacement parts could be air freighted from Italy.

It took eight weeks to get the profile cutter up and running. During that time the business was determined to preserve its reputation for being an on-time, reliable supplier and to avoid driving their customers to their competitors.

In order to maintain its service levels and continue producing boxes, the business incurred overtime expenses to manually jig saw the stencils required in the production process. Outsourcing was also required to ensure they did not lose any customer orders. Fortunately the Insured had purchased Business Interruption coverage, which indemnified them for these overtime and outsourcing costs.



Final loss

Settlement amount \$64,850

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