

Loss Bulletin

Vero Equipment Breakdown Insurance



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Milling Machine Breakdown leaves Dentist without a smile

Loss details

Nature of business

Dental Practice

Type of equipment

Milling Machine

Age of equipment

6 years

The Insured owns and operates a dental practice and one morning noticed error messages appearing on their milling machine which they use in making dentures for their patients.

The engineer who was called in to investigate noticed the left spindle motor was faulty, so they replaced the motor and recalibrated the machine.

The problem with the motor appeared to have been resolved however, within a week, error message started to appear again. The frequency of the error messages eventually increased to a point that the machine could not perform a single operation.

It was finally identified that the fault lay within the main CPU and the amplifying module of the machine. The cause was determined to be a power supply abnormality internal to the machine, as neither the UPS unit fitted to the machine nor any other equipment was affected.

The Insured took the settlement proceeds from the quoted repair costs and put this towards the cost of a new upgraded machine.



Final loss

Settlement amount: \$64,007

How can I find out more?
Contact your broker or visit
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