

Fleet risk management framework

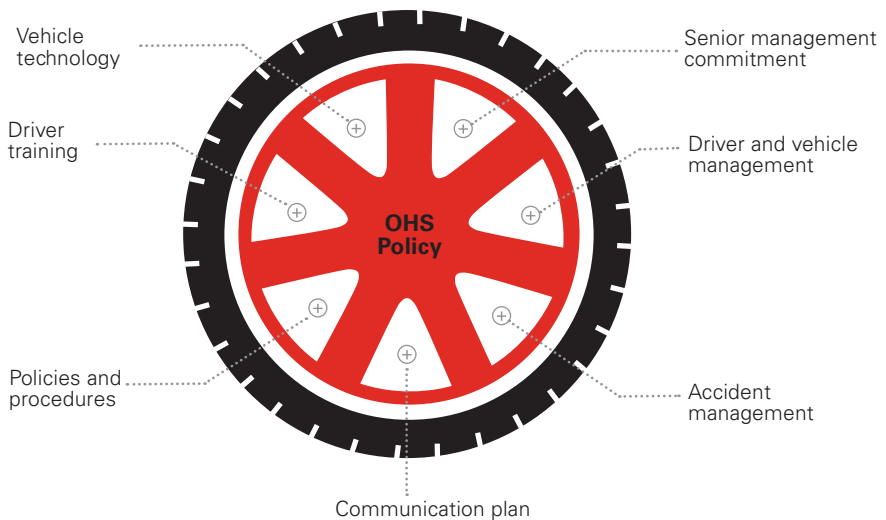


Vero drive ✓

Fleet risk management framework

In order to help fleet operators better manage the risk exposures of their fleets, Vero offers a holistic risk profiling framework that focuses on driver safety and operational efficiency.

Improving risk management procedures is a journey. Vero offers to partner with fleet operators and brokers every step of the way.



Senior management commitment

The success of any fleet risk management program hinges on the support of senior management. Visible and continuous commitment from senior management is critical in creating a strong culture of safe driving within an organisation. This empowers employees

to be accountable for their behaviour on the road and encourages safer driving.

Vero has a number of tools and initiatives designed to assist senior management in the delivery of a successful fleet risk management program.

Driver and vehicle management

An organisation that cares about driver safety will ensure their current and future employees are fit, able and properly licensed to drive.

Vero complete driver risk profiling, helping fleet customers to implement or review formal driver recruitment, induction and other safety procedures.

Vero provide expert consultation on driver training strategies (for both established drivers and those requiring rehabilitation), as well as vehicle safety, procurement, allocation, control, and use.

Accident management

The post-accident assessment process is an ideal opportunity for organisations to positively influence driver behaviour.

Vero has partnered with the Monash University Accident Research Centre to develop a dynamic post-accident process for our fleet customers.

To ascertain 'why' an accident occurred, it is very important that the supervisor or fleet manager reviews the incident with the driver as soon as possible following an established procedure.

Communication plan

A clear and concise fleet safety communication plan is essential for organisations to develop a safe driving culture.

Vero can review fleet safety communication plans and work with the customer on improvements. This ensures open and regular communication at all levels of the organisation, fostering a positive driving culture.

Detailed reporting is essential for tracking accident performance, identifying risk exposures and supporting the introduction of fleet risk mitigation practices. To support those organisations with a real risk management focus, Vero offers regular fleet-claims reviews to track customer fleet performance.

Policies and procedures

Vero's motor fleet risk management policy template can be easily tailored to the customer. Customers can stipulate the detailed responsibilities of drivers and the operational practices and procedures associated with the use of company vehicles.

A shortened driver's handbook covering what to do in the event of an accident, breakdown or emergency, is also available for Vero clients. This handbook is designed to fit in the glove box of a vehicle as a ready guide to be used on the road, where it is needed most.

Driver training

Vero customers have access to discounted online driver training from Driver Safety Australia (www.driversafety.com.au), providing a new direction in driver training and research specialising in fleet safety.

Vero can also provide access to a range of fleet safety management and driver training solutions, including:

- ✓ Individual driver risk assessments
- ✓ Online driving courses and monthly driver safety tips
- ✓ Classroom and group training sessions
- ✓ In-car training and assessment
- ✓ Specialised content and multimedia resources.

Vehicle technology

Vero's risk consultants have experience with emerging vehicle technologies, such as telematics, in-vehicle monitoring systems and collision-avoidance systems. We can provide advice on the application and procurement of these technologies.

Many of Vero's fleets have reduced employee injury, claim numbers and vehicle-running costs, such as fuel and maintenance, by cleverly utilising these technologies.

For more information

Contact us at riskengineering@vero.com.au or visit verofleetjourney.com.au

The logo for Vero drive features the word "Vero" in red and "drive" in dark grey. A red checkmark is integrated into the end of the word "drive".

Vero drive