Loss Bulletin

Vero Engineering Insurance

Sudden stoppage of electric motor damages coffee roaster

Loss details

Nature of business
Coffee bean roaster

Type of equipment
Coffee roaster

Age of equipment
6 years

Early one morning the plant operator noted a system alarm on the main roaster, suggesting the electric motor which rotates the inner drum had stopped. The plant operator attempted to reset the system controls from the touch screen and control panel, but met with no success.

The Insured's plant manager reported the roaster had successfully completed two roasting cycles that morning and the motor stopped just before the completion of the third cycle. The cause of the failure of the motor could not be established as it operated normally during a manual test.

An inspection of the roasting drum by specialist technicians revealed the inner drum of the roaster had fractured in many places, and the delivery door of the roaster drum had warped and needed to be replaced as it could no longer seal flush with the inner rotating drum.

The new inner drum and delivery door were only able to be sourced from Italy. The settlement included increased costs for overtime wages to run extra shifts to make up lost production during the 4 weeks it took to put the roaster back in operation.

Final loss

Settlement amount: $167,800

To find out more about Vero Engineering Insurance contact your broker or visit the Vero website vero.com.au

The insurer is AAI Limited ABN 48 005 297 807 trading as Vero Insurance. Refer to the Policy for terms, conditions and exclusions. This Loss Bulletin relates to coverage available under Vero's Equipment Breakdown Insurance Policy. V10193 12/04/16 A