

# Loss Bulletin

## Vero Equipment Breakdown Insurance



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## Fried Microwave Underbakes Food Manufacturer

### Loss details

#### Nature of business

Pasta Manufacturer

#### Type of equipment

Conveyor Microwave System

#### Age of equipment

2 years old

This food manufacturing business uses a large European microwave conveyor system, with a capacity to process 20-30 pre-cooked meals per minute.

One morning on attempting to start the microwave system, they found a number of faults on the machine's display screen and contacted their local repairer to investigate.

Several power supply units feeding the microwaves were found to have sustained surge damage. It was determined that this was a result of an overvoltage in the power supply that previous night, and had also affected other equipment such as the variable speed drive motors.

Initial repairs were completed, however over the following months additional components proceeded to progressively fail as a result of the same event, reducing the capacity of the system by almost 50%.

The repairs eventually were successfully completed locally, involving rewinding of the transformers and replacement of the power supplies, placing the insured back to 100% operating capacity.



### Final loss

**Physical Damage \$53,047**

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