

Loss Bulletin



Vero Equipment Breakdown Insurance

Auto Alignment Error

Loss details

Nature of business

Auto Repair Centre

Type of equipment

Wheel Alignment
System

Age of equipment

Estimated between
5-10 years refurbished

During an attempt to power up a wheel aligner the PC running the system froze halfway through the boot process, displaying an error code.

As the physical wheel alignment is unable to be performed without the assistance of the central computer, the entire system was inoperable.

After further investigation it was found that an internal power surge had caused damage to the power supply and motherboard of the computer.

It was thought that the wheel aligner could possibly be damaged as well, however it could only run on obsolete software, rendering it incompatible with the new PC control system software and making replacement of the entire system the Insured's only option.



Final loss

Settlement amount \$20,061

How can I find out more?

Contact your broker or
visit vero.com.au