

# Loss Bulletin

## Vero Engineering Insurance

### Power surge burns out motel air conditioning units

#### Loss details

##### Nature of business

Motel

##### Type of equipment

18 small air conditioning units plus a water circulation pump motor

##### Age of equipment

17 years old

Electricity in the motel had just been restored following a brief power interruption.

Guests complained about 32°C heat when several “window type” air conditioning units failed to work.

Our investigation revealed that a power surge had occurred with the return of electrical service, damaging 18 air conditioning units.

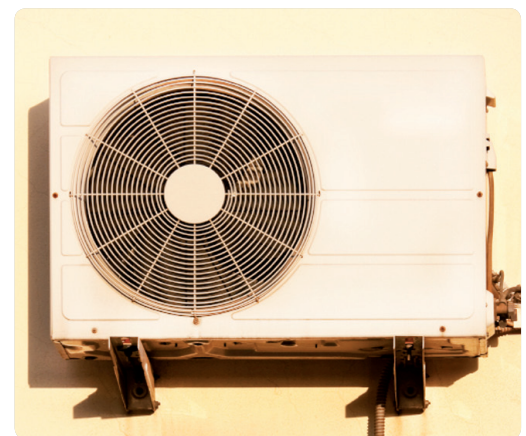
The contractor had difficulty locating new units on short notice because the area was in the midst of a late summer heat wave and supplies had become depleted.

#### Final loss

Property damage \$18,005.33

Business interruption \$546.30

**Settlement Amount \$18,551.63**



#### How can I find out more?

To find out more about Vero Engineering Insurance contact your broker or visit the Vero website [www.vero.com.au](http://www.vero.com.au).