

## Vero Equipment Breakdown Insurance

### Corrosion Causes more than high blood pressure in Retirement Home

#### Loss details

##### Nature of business

Retirement Home

##### Type of equipment

Hot Water Tanks and Piping

##### Age of equipment

5 years old

At 3.30am water was noticed flowing down a hallway at a Retirement Home. Emergency maintenance staff attended the site and found the leak to be coming from a hot water heater. The maintenance staff turned off the water supply at an isolating valve, and contacted the home's contract plumber, who arrived on site at 7.00am. The plumber found that three hot water heaters in two other buildings in the complex had also ruptured and leaked. The cause of the leaks was eventually determined to be overpressure in the water supply caused by a faulty pressure reducing valve located in the incoming water pipework at the estate boundary. The pressure reducing valve had been damaged by corrosion. The total damage included not only replaced water heaters, but coils and water circulating pumps.



#### Final loss

**Settlement Amount**                      **\$28,600.00**

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