

Loss Bulletin

Vero Equipment Breakdown Insurance



Committed to your success

Only the greens left fully operational

Loss details

Nature of business

Bowls Club

Type of equipment

Various

Age of equipment

5 years old

The client reported lights flickering in their Keno & Pokies room and had a circuit breaker replaced unaware of any other damage. The next morning they noticed that more electrical equipment, including their air conditioning equipment, wasn't working.

The repairer was called again and they discovered the main switchboard neutral connection had failed after a power surge caused by a hot spot on the board.

The power surge damaged multiple pieces of equipment including 3 air conditioning units, light fittings, 4 drink dispensers, the kitchen air curtain, cool room equipment and 4 cash registers.

Repairs were made to all of the equipment except the air conditioning equipment. Instead of repairing that, the client took advantage of our *Additional Equipment Upgrades and Green Costs* coverage to assist in replacing it with brand new equipment that was more environmentally friendly and energy efficient.



Final loss

Settlement Amount \$44,375

How can I find out more?

Contact your broker or
visit vero.com.au